

## HEALTH & SAFETY MEASURES DURING THE EVENTS

### COMMON AREAS AND MEETING ROOMS

We have developed a guidance of recommended actions for preventing the spread of COVID-19 in case of mass gatherings, events and conferences.

Starting from our common areas, foyers and for all areas with greater attendance, we are adopting measures and tools beyond the required sanitary standards to protect everyone's health.

Staff dedicated to the regular sanitization of frequently touched surfaces through the use of special disinfecting detergents will be constantly available. Hand sanitizing stations are being installed at the Congress Centre. In addition we are installing cameras to control the temperature of our customers in the various hotel entrances. Where installation of the device is not possible, we will perform manual detection. All collaborators are equipped with individual safety devices.

The meeting room set-up phase will always be followed by a deep sanitization of the spaces. Cleaning services will be scheduled on a hourly or continual basis depending on the expected turnout.

### SOCIAL DISTANCING

Signage in public spaces will remind our guests to keep social distancing.

We will be implementing protective partitions for registration desk and for people flow management and regular sanitization of any objects touched by the participants at the time of event access and accreditation, to provide the maximum level of protection both for the guests and our associates. During the congresses, the poster areas and exhibition areas will be designed and set up according to the hygiene and health standards envisaged, such as social distancing and the use of PPE, both for the staff of the exhibiting companies and for participants and visitors.

### CATERING AND F&B SERVICE

The catering area will always be managed by trained staff responsible for checking hygiene and health standards and social distancing.

### PREVENTIVE GUIDELINES

Registrations, entry procedures and payments will be released in advance and digitally processed as much as possible in order to avoid queues among the participants and limit in-person contacts with staff supporting your events.

The conference rooms will be fitted out with modular set-ups to guarantee the minimum distance of 1 m between one seat and another.

A carefully trained staff will be at your complete disposal to welcome and assist you in the lobby and in all areas where queues or gatherings of participants can form.

In case of large events, a dedicated Event Operations Coordinator will be present in the meeting room to monitor the correct application of safety measures and to manage all aspects of biological risk.

### INFORMATION MATERIAL

#### ON THE PREVENTIVE GUIDELINES DURING EVENTS

Communication materials relating to the preventive practices to be adopted during the event will be available on video, web, printed flyer in all spaces of the Congress Center.

Additionally, a video clip, created by local Authorities, on the sanitation rules to be closely followed will be shown in the common areas and in the meeting rooms during the work breaks.

### COVID-19 EMERGENCY PROCEDURE

We have established a specific procedure for the safety management in the event of attendants who show sickness signs as onset fever above 37.5 ° C or symptoms of Covid-19.

The emergency plan provides for the identification of a suitable place for the isolation of ill guests or staff members and availability of properly trained personnel equipped with personal prevention supplies who will provide assistance while waiting for the intervention of the local Health Authorities.

